

Transfer an activated system from one user to another

There may be reasons to transfer an activated system from one user account to another:

- A customer user leaves the company. The activated system shall be transferred to another user in the same company.
- A company sells an activated system to another company.


How a customer user may mark a system for transfer

Every customer may generate a transfer key for one of his systems and provide the transfer key to any other customer user:

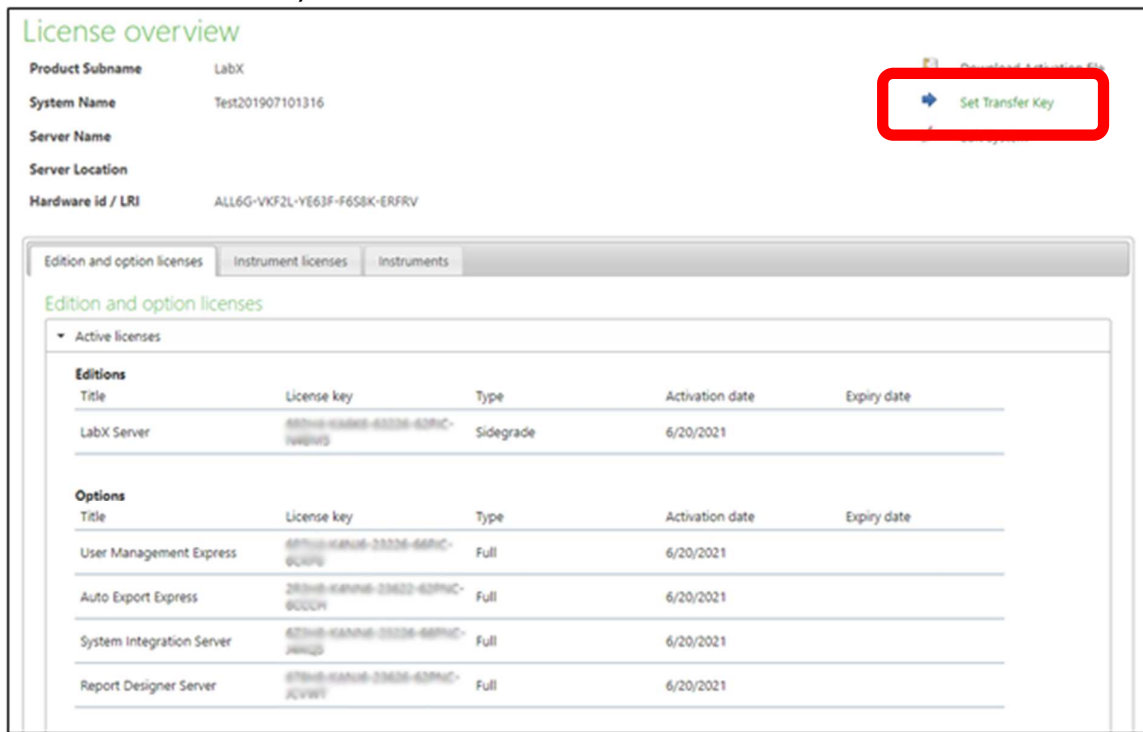
1 Navigate to the activated system concerned

2 Click the magnifier to view the license details

The screenshot shows the 'Activation / Reactivation / System Transfer' page. It includes a search bar, navigation menu, and a table of activated products. A magnifying glass icon is highlighted in a red box in the bottom right corner of the table.

Product Subname	System name	Server name	Server location	Hardware ID / LRI	
LabX	Test201907101316			ALL6G-VKF2L-YE63F-F658K-ERFRV	

3 Click "Set Transfer Key"



The screenshot shows the 'License overview' page with the following details:

- Product Subname: LabX
- System Name: Test201907101316
- Server Name
- Server Location
- Hardware id / LRI: ALL6G-VKF2L-YE63F-F6S8K-ERFRV

Navigation tabs include 'Edition and option licenses', 'Instrument licenses', and 'Instruments'. The 'Edition and option licenses' section is expanded to show 'Active licenses' with two tables:

Editions				
Title	License key	Type	Activation date	Expiry date
LabX Server	6739b-kannd-33326-629c-7a92d	Sidegrade	6/20/2021	

Options				
Title	License key	Type	Activation date	Expiry date
User Management Express	6739b-kannd-33326-629c-7a92d	Full	6/20/2021	
Auto Export Express	2839b-kannd-33622-629c-8022d	Full	6/20/2021	
System Integration Server	6739b-kannd-33326-629c-7a92d	Full	6/20/2021	
Report Designer Server	6739b-kannd-33622-629c-8022d	Full	6/20/2021	

A red box highlights the 'Set Transfer Key' button in the top right corner.

4 A transfer key is displayed. Copy it and provide it to the customer user who shall get the system



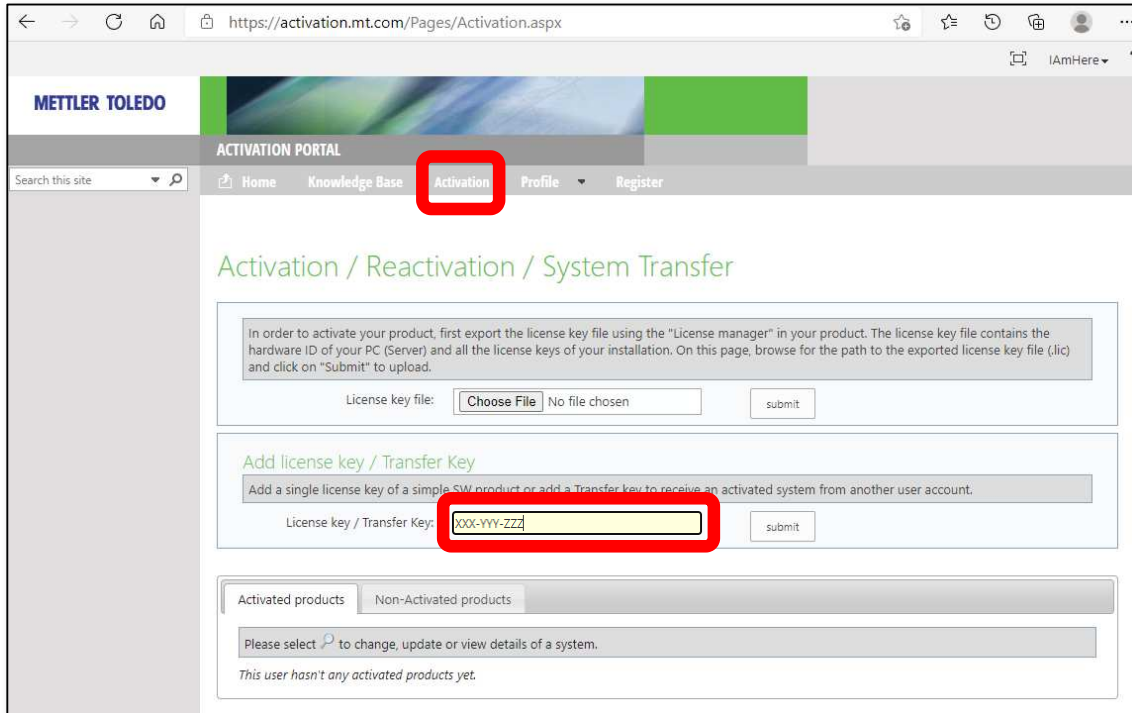
The screenshot shows the 'License overview' page with the same details as in step 3. A red box highlights the 'Remove Transfer Key' button, which displays the transfer key 'XXX-YYY-ZZZ'.

5 If you regret your decision, then click "Remove Transfer Key". Then it is no longer possible to pull the system

How to pull an activated system from one customer account to another

Every target customer has received the transfer key. He needs to enter the transfer key into the activation portal:

- 1 - Register for a user account, or use an existing one
- Sign in
- Refer to Activation menu
- Enter the transfer key into the lower input box and click submit



2 The system is transferred and appears on the customer's user account in the Activated products tab:

